



Visiting Supporter Group Guidelines

Visiting Team Supporter Groups

Operations Contact: Morgan Kuehnle
Title: Director, Venue & Game Operations
Phone: 1 (860) 836-2063
Email: mkuehnle@indyeleven.com
Parking: Lot A / B
Entry: Gate A
Section: 206 / 207
Security: Four (4) Security Event Staff in front of section
Exit: Gate A

Ticketing Contact: Mike Henn
Title: Senior Director, Ticket Sales
Phone: 1 (317) 685-1100
Email: mike@indyeleven.com
Tickets: 50 designated for purchase
(more if available and desired)

Visiting Team Supporter Code of Conduct

Indy Eleven is committed to creating a safe, comfortable, and enjoyable experience for all fans. All visiting supporters must adhere to the following Code of Conduct:

- Guests shall be respectful of all other guests, fans, participants, referees, entertainers, athletes, stadium staff and stadium property.
- Guests who drink alcoholic beverages shall do so in a responsible manner.
- Guests shall refrain from using offensive language, making obscene gestures, wearing obscene or indecent clothing, displaying obscene signs, standing on seats or chairs, attempting to sit in seats for which they are not properly ticketed, throwing objects, using flares, fireworks, smoke bombs and other prohibited items (see below), and committing any criminal acts.
- Guests shall never enter the field of play, the performance area or interfere with the event in any fashion.
- Guests shall comply with the direction and instructions of Indy Eleven and Michael A. Carroll Track & Soccer Stadium staff and representatives.

In the event that a visiting team supporter is in violation of the above code of conduct or the spirit in which the code of conduct was written, Indy Eleven staff, Security staff, or Michael A. Carroll Track & Soccer Stadium staff hold the right to dismiss a supporter from the venue or suspend visiting team supporter privileges in the future.



Prohibited Items

Prohibited items include, but are not limited to, the following:

- Weapons or fireworks of any kind
- Any missile or projectile-like objects
- Noisemakers - whistles, vuvuzelas, or air horns of any kind
- Laser pointers
- Hard-cased containers or coolers
- Large bags (see bag policy below)
- Large/Golf Umbrellas
 - Small, handheld umbrellas are permitted into the venue so long as they do not obstruct the view of spectators around you, and it is actively raining.
 - Security and Indy Eleven staff reserve the right to request your umbrella be taken down or removed at any time.
- Poles and staffs of any kind (metal, plastic or wooden)
- Flags of any kind
- Any outside food and beverages (except special exceptions listed in food and beverage policy)
- Camera lenses in excess of eight inches and all tripods/monopods
- Animals (except service animals)
- Frisbees or inflated balls of any kind
- Streamers or confetti of any kind

Anyone in possession of a prohibited item will be asked to either take the item back to their vehicle or dispose of it. Visiting supporters CAN bring ONE RAIL banner provided it is not commercial or contain profanity, inappropriate language, or anything deemed to be in poor taste by stadium personnel (see permitted items below). The display of this banner may not obstruct the view of fans during the run of play, block stadium signage, or present any safety hazards.



Permitted Items

Visiting team supporters are permitted to bring the following into the Visiting Supporters Section (Section 206 / 207). Anyone in possession of any drums, flags, banners, promotional items, etc. in addition to these outlined below will be asked to either take these items back to their vehicle or disposed of them by security or stadium personnel.

- ONE drum
- ONE rail banner (to be hung at the front of section 206)

Bag Policy

The following types of bags will be permitted inside Michael A. Carroll Track & Soccer Stadium*.

- One-gallon clear, plastic freezer bag not exceeding 11" x 11"
- Clear plastic, vinyl, or PVC bag not exceeding 12" x 12" x 6"
- Small clutch or handheld wallet not exceeding 6.5" x 4.5"

**The only exception will be medically necessary items or a diaper bag accompanying an infant into the venue.*

All bags meeting the exception standards will be subject to inspection by security personnel. After a bag is checked and approved to be permitted into the venue, the bag itself will receive a specific color wristband (around the handle, zipper, strap, etc.), signifying it has been approved by security personnel.



One-gallon clear, plastic
freezer bag
**DOES NOT EXCEED
11" X 11"**



Bag that is clear plastic,
vinyl or PVC
**DOES NOT EXCEED
12" X 12" X 6"**



Small wristlet or handheld
wallet, with or without
handle or strap
**DOES NOT EXCEED
6.5" X 4.5"**

The only exception will be medically necessary items that will be admitted after being screened.

THE WORLD'S GAME, INDIANA'S TEAM.

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